

Name:

Class:

Date:

VFW Chaplain Hospital Visitation Test

Please use a pencil to complete the test. Print your name on the Name line above. Read the instructions for each section carefully. When you have completed the test, place your test face down on your desk and raise your hand.

— 1. Chaplain Milquist plans to visit one of his VFW Post members in the hospital due to a car
5 accident. When he arrives to make the hospital visit, which of the following is correct?

- (A) The visit needs to be client centered. Its their agenda for the visit; not ours!
- (B) Chaplains are there to listen more than talk. If you don't spend most of your time listening, then you are not doing your job.
- (C) Don't assume that the patient has the same beliefs as you do.
- (D) If you aren't sure how to do a visitation here is the best advice I can give you is be a friend. Visit them just like you would visit a sick friend. Be a friend and you have the most important skill you need.
- (E) All of the above.
- (F) None of the above.

— 2. Chaplain Bloomfield just woke up and is late for his hospital visit to a veteran. Which of
5 the following is the appropriate attire for the visit?

- (A) Throw on some jeans and a T-shirt. After all he just woke up and is in a hurry to get there.
- (B) Put on a 3-piece suit with a neon tie.
- (C) Wear a collared polo shirt with a VFW logo on it and a nice pair of dress slacks.
- (D) All of the above.
- (E) None of the above.

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3. Chaplain Vitoretti just purchased a new minister's study Bible from the local Christian bookstore. It weighs about 3 pounds, but has a lot of information about Christian ministry, etc. He decides to take his Bible with him on the hospital visit he has today. Is it OK to bring his Bible with him?

- A Of course it is! It has all sorts of reference material in it. It's a minister's Bible after all.
- B No. Bringing a huge Bible scares some people and we are not there to do a Bible study, we are there to visit. A small Bible or Promise Book would be more appropriate.
- C Only if you hide it behind your back while making the visit.
- D Yes, because a huge Bible makes you look official and of course cool looking.
- E All of the above.

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4. Visiting clergy have some privileges over other visitors and that is sometimes being allowed to visit outside of visiting hours and admittance to ICU where immediate family is only allowed admittance. Which of the following is correct?

- A Know the hospital rules and abide by them.
- B Obey all signs. Such as the isolation sign; which may be to protect you from the patient or the patient from you
- C Find out what is required during the visit and if you are unsure about anything please ask the staff.
- D Please follow hospital procedures and be courteous and cooperative with all staff. That makes you an ally, not a nuisance.
- E Don't do anything without checking with nursing staff first. For example: "fall risk" or "fluid restrictions".
- F All of the above.

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5. Chaplain Kim goes to visit a VFW Post member in the hospital. Upon greeting them, he stands during his whole visit. Is this proper visitation etiquette?
- (A) Yes, because it's good to show that you represent a higher power.
- (B) Yes, because by standing Chaplain Kim can go from one side of the bed to the other easily
- (C) No, hospital staff are all in a hurry and stand next to and above the patient. You, by sitting, are now at eye level and your sitting communicates you are not in a hurry to leave.
- (D) Yes, because Chaplain Kim must be ready to go to visit other veterans at a moment's notice.
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6. Chaplain Critchfield drives 50 miles to the hospital where one of his VFW Post members has been taken to. He arrives at the veteran's room and finds that he is sleeping. Which of the following is proper behavior for this visit?
- (A) Shake the veteran until they wake up. After all, Chaplain Critchfield did drive 50 miles out of his way to make the visit.
- (B) If the patient is asleep when you arrive don't wake them. Hospitalized patients are chronically sleep deprived. They really need their rest. We are there to help not harm.
- (C) Leave a business card with the patient or family so that they can get a hold of you. These also come in handy if you show up at the hospital and the patient is sleeping or away from the room for testing. This way they know you came to visit and they can contact you if they want.
- (D) B and C?
- (E) A and B?
- (F) All of the Above.

- 10 7. HIPPA Law. Health Insurance Portability and Accountability Act. In essence it means don't share any personal information without their, or family's, permission. So ask if you can share with the post, share on a prayer chain etc. Chaplain Mulligan visits a hospitalized veteran. The veteran tells Chaplain Mulligan not to share any information about the visit with anyone." Which of the following is correct?
- (A) Chaplain Mulligan tells the veteran's aunt about the visit. She's family after all.
- (B) Chaplain Mulligan shares the visit with the whole VFW Post. They need to know about their comrade.
- (C) Chaplain Mulligan shares the veteran's condition with his prayer group. The veteran needs prayer and the more prayers the better.
- (D) Chaplain Mulligan doesn't share any information about the visit with anyone at all because that would be a HIPPA violation, which is serious.
- (E) None of the above.
- (F) All of the above.
- 5 8. Chaplain Black prepares for a visit to a hospitalized veteran. In preparing for the visit, which of the following would be appropriate?
- (A) Call the patient before going. They may not want or feel up to a visit.
- (B) Just show up for the visit. They're a captive audience after all.
- (C) Send an e-mail to the patient letting them know that you're going to visit.
- (D) Text the patient. If they don't text back, a visit is warranted. You have to find out what's going on.
- (E) All of the above.
- (F) None of the above.

- ___ 10 9. The average hospitalized patient is much sicker now and has a shorter hospital stay, so they may be too sick or in too much pain for a visit. And if you do visit be sensitive to their condition. The best strategy may be to keep the visit short in order to not tire them out. Based on this information which is appropriate visitation etiquette?
- (A) Chaplain Jones visits a hospitalized patient and stays for 5 hours. He's a fellow veteran after all.
- (B) Chaplain Singh visits a hospitalized patient and plays chess with him for 2 hours. The patient starts to fall asleep. Chaplain Singh shouts, "Your move!"
- (C) Chaplain Tanenbaugh visits a hospitalized patient for about 20 minutes finding out how they are doing and how the family is doing. She then tells them that she will visit at another time and leaves.
- (D) Chaplain Al-Habib-Rachmad visits a hospitalized patient for 3 hours. He tells him stories about his journey through life. He doesn't let the patient hardly get a word in edgewise.
- (E) All of the above.
- ___ 10 10. Chaplain O'Toole goes to St. Joseph's hospital about 5 minutes from his house to visit a hospitalized veteran. He finds out that the veteran is in the ICU unit when he arrives. What is the appropriate behavior if he is allowed to visit?
- (A) Call the nurses station to find out if visits are allowed. If so, obey all the rules and instructions of the nursing staff.
- (B) Just go to the room and barge in without notifying anyone of the visit.
- (C) Chaplain O'Toole notices a sign that says, "Use of proper PPE (Personal Protective Equipment) required. He ignores the sign and goes into the room.
- (D) Chaplain O'Toole ignores the sign to sanitize hand upon entering and exiting the room.
- (E) Chaplain O'Toole starts to pull on the hoses and push buttons on the machines in the room.